

Dear You, Hi:)

You can take a look at this booklet and find about what you can do during your stay here at Refstad. (If you like of course)

A LITTLE BIT OF HISTORY

History of this package and why you are having it.

Hi, My name is Niloufar Gharavi. People call me Nilu:) Hi, and I am Melina Hozhabri. People call me just Melina:D

We are 2 migrant students from Iran and did our Master degree in "Design" here in Norway, at "Oslo school of Architecture and Design", AHO. Our diploma project, was focused on Refstad reception center during winter 2018 and this little package in your hands is one of its outcomes.

As migrants we truly could understand the challenges of adapting to a new context and being in transition. So it was not very difficult for us to imagine how it is even more challenging for a person with a much harder journey. It feels like we are all on an ongoing bus heading to an unknown destination that we never know when or where it will reach our stop.

The fact that we all have long waiting times for our cases to be processed, puts us in a limbo of waiting and wasting our times for an answer instead of learning and developing our skills and appreciating our inner strengths.

Therefore, we got involved by our hearts and entered the transit center to co-design an action together with the inhabitants, which turns Refstad from a waiting limbo to a development and enrichment platform.

We came in, gathered the inhabitants and facilitated conversations among them with the hope of reminding them of their abilities and encourage them to do something with it for themselves and others.

We just facilitated the way from design perspective by making workshops and activities together with the inhabitants during that period and co-created some co-learning courses/activities based on the skills that participants had.

Today, there is a big network of people who entered Refstad someday with same issues like yours and now are on their own track of self-development and success. And, we would love you to join:)

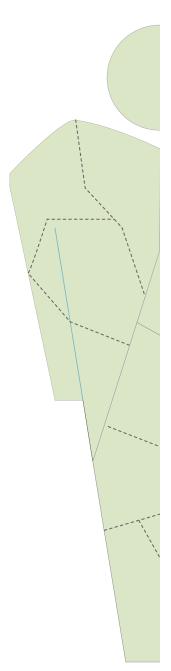
So, now as we are no longer in this center, you are having this package which still brings you back our presence, experience and love.

The book is here to welcome you to our community and facilitate your way of recalling how amazing you are. It is meant to help you think of what you can do while staying here to develop yourself and others in the way you like/can.



INDEX

List of the items in this package for you to explore.



• INTRO

Welcome
A little bit of history (for you to know)
Index (items in this package for you)
Instructions (how to use the package)

• Chapter 1 (Awareness)

Required info & instructions of Refstad Map of your journey

• Chapter 2 (Triggering Activity)

- A game for you to do yourself Intro to the persona game General Instructions List of the tools
- A group activity to do with others General Instructions List of the tools
- How to follow up General Instructions List of the tools

• Chapter 3 (Recommendations)

- For you to have fun:)
 Links to learn about Norway
 Links of online communities
 Links of good movie websites
 Links of good book websites
 Links of good music websites
 Links of good and useful apps
- For you to workout Visualized exercises and yoga

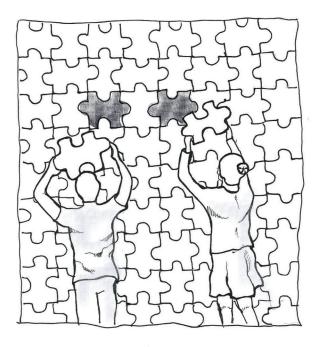
GENERAL INSTRUCTIONS

You are receiving this package because you and your competences matter.

You may have had a job or an education before coming here which you're not sure if could be used in this new situation. You may have a lot of vocational skills as well as inner powers and abilities which all together helped you to come this far.

With all the values inside, you may like to do something with them but don't know how, either to develop them or even teach them to other people. On the other hand, for functioning within the new contexts, you may always need to learn some new skills that had no idea about before.

So you see that there could be a lot for you to influence and do, instead of thinking about an answer which raise your frustration every day when not much about it is in your hands. Then this package is for you to think of what you can actually do.

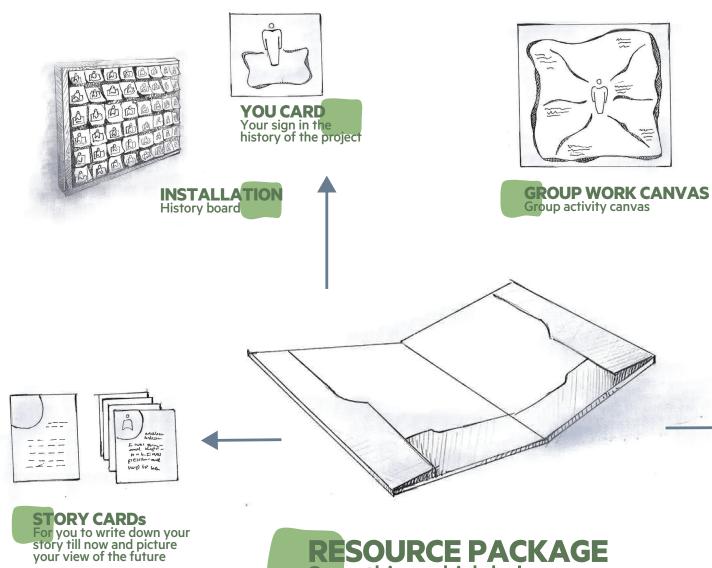


Within this package you have:

- "@Home Booklet" (what you have in your hands now)
- The "You Card"
- 7 "Story Card"s
- "Your Story Card"s
- Package of the "@Home Game"
- A pen

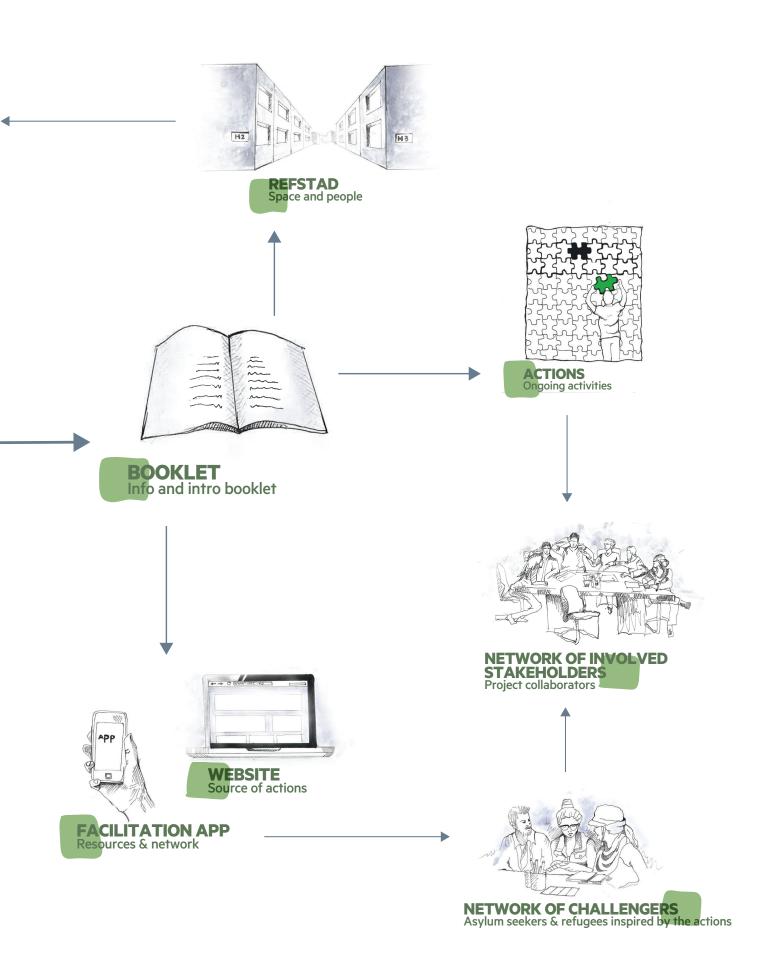
The package also invites you to:

- The "Wall of fame" Installation
- The "@Home Canvas"
- The "@Home App"
- The "@Home Gathering"
- The "@Home Website"
- The network of "Challengers"
- Follow up with stakeholders



RESOURCE PACKAGE Something which belongs to you where ever you go

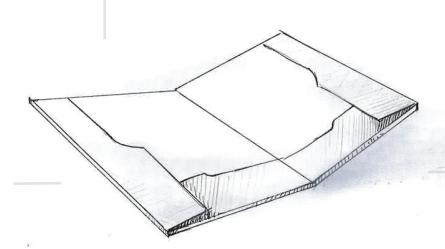






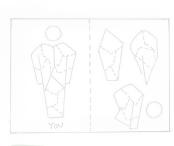


GROUP WORK CANVAS



RESOURCE PACKAGE Something which belongs to you where ever you go

The whole package is for you to start or continue with something that you not only love to do, but are capable of doing it.

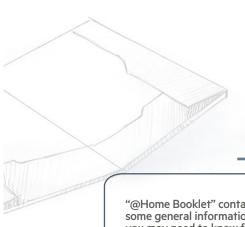


INDIVIDUAL GAME Individual activity



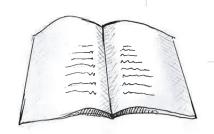






you may need to know for living at Refstad including some daily suggestions. It also gives you some general instructions for using each items inside the

"@Home Booklet" contains some general information which package. which belongs re ever you go

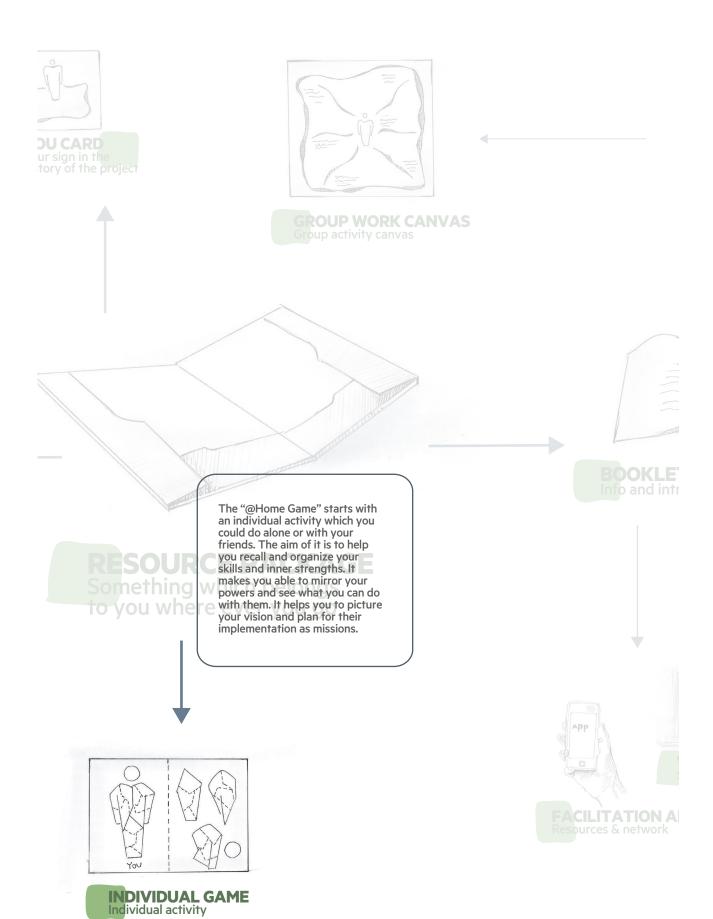


BOOKLETInfo and intro booklet





FACILITATION APP
Resources & network







YOU CARD
Your sign in the
history of the project

INSTALLATION History board



GROUP WORK CANV
Group activity canvas

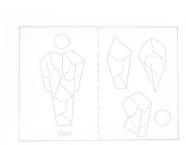




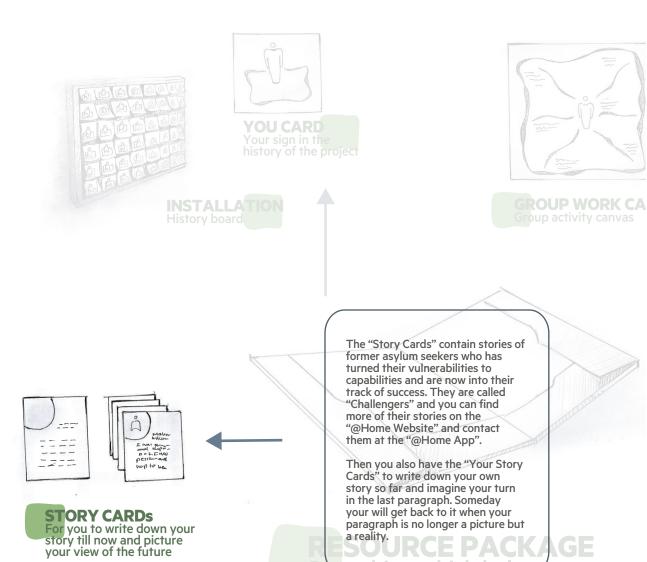
The "You card" is for you to fill after you're done with the "@Home Game". You shall write down your skill or anything you're good at and proud of, and put it on the "Wall of fame" Installation inside the center which will remain after you for inspiring others who will come and see the story.

STORY CARDS For you to write down your story till now and picture

RESOURCE PACKAGE Something which belongs to you where ever you go



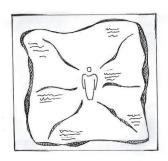
INDIVIDUAL GAME Individual activity



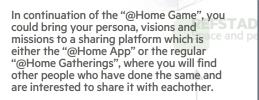
paragraph is no longer a picture but a reality. to you where ever you go

your will get back to it when your



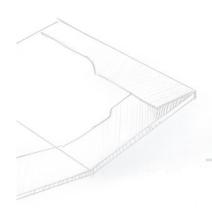


GROUP WORK CANVAS
Group activity canvas



Then together, you could think and discuss possible activities that you all could build together.

For the "@Home Gatherings" there is the "@Home Canvas" with some instructions that you could get from the administration of Refstad.



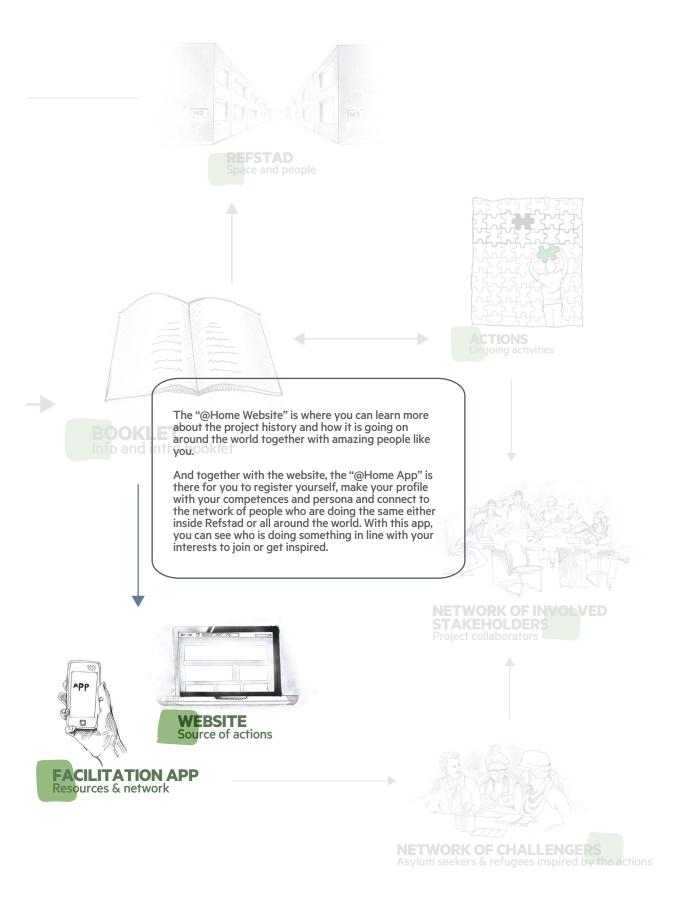
BOOKLETInfo and intro booklet

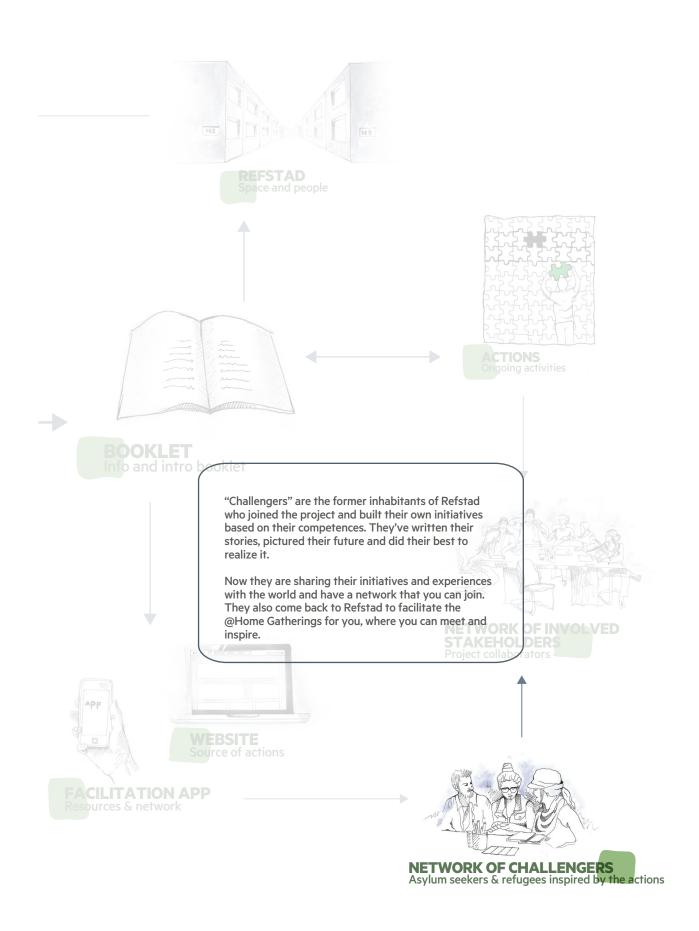
PACKAGE :h belongs /er you go



WEBSITE Solves of actions

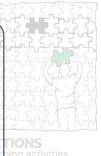
FACILITATION APP
Resources & network







Network of global stakeholders are the ones who joined the project to help you follow up on what you are initiating. You may find and contact them through the "@Home Website". They will give you advises on how to make your visions more clear and achievable, and also how to develop the missions for realizing them. So no matter where you end up, you would be able to contact your local stakeholders and get help.





ACILITATION APP



NETWORK OF INVOLVED STAKEHOLDERS Project collaborators



NETWORK OF CHALLENGERS
Asylum seekers & refugees inspired by the actions

let's start ...

Chapter 1 (Awareness)

Required info & instructions of Refstad

What you may need to know about living at Refstad and in Norway. For other questions which comes to your mind, you could always go to the staff and ask.

Map of your journey

You may wonder about your next steps after Refstad and what you need to know or do.

WELCOME TO NORWAY

HERO welcomes you to Refstad Transit Mottak.

10 Facts About Norway

1. Norway has a population of about 5 million, and it is the second least densely populated country in Europe, with a majority living in Oslo and the eastern parts of the country.

The monetary unit in Norway is the Norwegian krone, NOK.

- 2. Norway has a very elongated shape, one of the longest and most rugged coastlines in the world, and some 50,000 islands off this extremely indented coastline. The length of the Norwegian coastline is 25.148 km, including fjords.
- 3. The highest peak in Norway is Galdhøpiggen 2469 meters above the sea.
- 4. Norway and Europe's northernmost point is the North Cape.
- 5. Kirkenes, Norway, is as far east as Cairo, farther east than Finland, and only 9 miles (15 km) from the Russian border.
- 6. Norway has the highest concentration of fjords in the world. Two of these, the Geiranger Fjord and the Nærøy fjord, feature on the Unesco World Heritage List.
- 7. The Lærdal Tunnel is the world's longest road tunnel at 15 miles (24.5 km).
- 8. The Nobel Peace Prize is awarded in Norway by a Norwegian committee.

- 9. Snorre Sturluson's Heimskringla (The History of Kings), written in the Old Norse Period (A.D. 1300–750), is still a bestseller in Norway today.
- 10. Norway was one of the founding nations of the United Nations in 1945, and the first U.N. Secretary-General was Norwegian Foreign Minister, Trygve Lie.



ABOUT TRANSIT CENTERS

What you many need to know about the transit centers.

All transit centres in Norway is run on behalf of the state, as in The Norwegian Directorate of Immigration (Utlendingsdirektoratet, UDI).

The transit centre is an offer of voluntarily domicile while you await your asylum case. UDI sets the rules, how much money you are getting and where you shall live. If you choose not to stay in the transit center, you lose the economic support and any other help from the asylum.

UDI is handling your application for protection, and the staff at the Centre has no influence on that. The stay at the transit center is temporary. You will be transferred to an ordinary asylum center as soon as possible. You will be notified to which asylum center you will be transferred to the night before the transfer.

UDI decides to which asylum center you are to move to, and you will then lose Your right to stay in the transit center.

UDI will try to take close family into account at the moving. As UDI is providing you with shelter and money to live for, there are also requirements for you to do your duties.

We expect that you participate on information meetings, respect the house rules and take responsibility for your own life.

The transit centre is a small society of different people who have come to Norway to seek asylum. They all have different religiosus and cultural background. Be a good ambassador for your people and show tolerance and respect for others.

Even though we are different, we are equal.

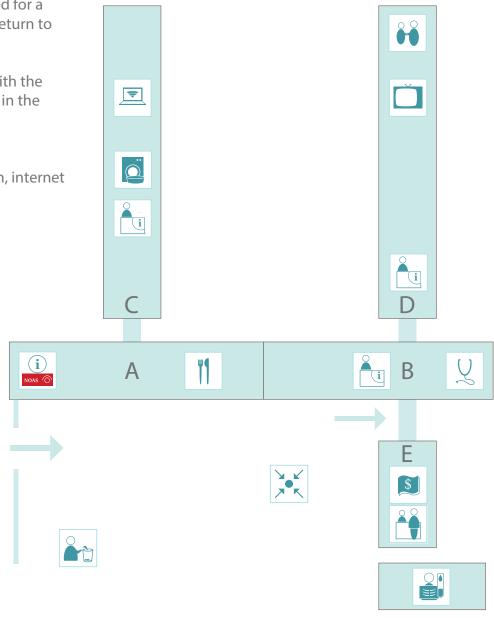
ROLES OF THE TRANSIT STAFF

The staff is available 24 hours a day. Everyone who works here has confidentiality. That means the staff is not giving out personal information about you without consent.



The staff is responsible for:

- That you are offered a good and safe housing.
- That you get useful information and guidance.
- That you get to know your rights and obligations.
- That you are being prepared for a future settlement or for a return to your home country.
- That you are familiarized with the activities at the center and in the local community.
- That you are able to obtain information from television, internet and other media.



map of the center

IMPORTANT AT REFSTAD

Important things that you may need to know about living at Refstad.



Bedbugs

To avoid spreading bedbugs, all belongings must be frozen for 48 hours. At arrival you must change clothes and hand in all belongings to be frozen down before you leave the reception area. We will provide you with new clothes and beddings.



Tuberkulosis test

Everyone must be tested for tuberculosis, both by x-ray and blood tests. This is to determine whether you are infected and to be able to give treatment at an early stage. Follow the schedule you were given upon arrival.



Cash payment

Cash payment is paid out the day after arrival, or the closest working day (Monday-Friday). Follow the schedule you were given upon arrival.main street and the back street as well are renowned for clothing, handicrafts, department store home accessories, and jewelry.



NOAS

NOAS is giving out information and guidance to all asylum seekers about the asylum process, protection criteria and other rights and duties.



In case of fire

The building is to be evacuated immediately if the fire alarm goes off. Everyone gathers at the marked meeting place.

Emergency Fire-departement: 110

ACCOMODATION AT REFSTAD

Overal points about life at Refstad.



Cantina

Three meals are served per day.

Breakfast: 8.00am - 9.00am

Lunch: 12:00pm - 13:00pm

Dinner: 17:00pm - 18:00pm



Laundry

The laundry is run by the staff, and you hand in and pick up your laundry. Monday - Friday: 12.00 - 9.00am, 1.30 - 12.30pm



Health

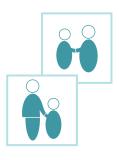
Please contact the health office if you need medical help. Monday-Friday: 11.30 - 8.30am, 3.00 - 12.30pm Saturday - Sunday: Please contact center staff.

Emergency numbers for Ambulance: 113



Environmental office

If you have any questions, please contact the closest environmental office.



Child care

The activities for children. Monday - Friday: 09.00 - 12.00am

Parents - are responsible to ensure their child abides by center rules.

Neighbors - it is important to be friendly towards neighbors and respect their property.

HOUSE RULES

To get a good environment at the center, there are a set of rules applying to all inhabitants. We ask of you that you respect these rules.



Cleaning

Inhabitants will participate in cleaning of rooms and common areas. It is important that everyone contributes in keeping toilets and showers clean. Before you move out, you must clean your room and take the trash to the skip.



Visitors - all visitors have to be registered in the reception. Overnight guests are not allowed and it must be quiet at 07.00am - 23.00pm.

Leave - It is not granted to leave during the stay at the center.

Absence - If you are absent, after three days you lose your right to stay. You will have to contact UDI to be granted permission to stay again.



Electric appliances

kettles, heaters, toasters etc. are prohibited to use in the rooms. They will be confiscated and handed back.



Smoking - is prohibited indoors.

Alcohol - consumption and storage of alcohol is prohibited.

Drugs - use and storage of any drugs is a criminal offence and will be reported to the police.

Vandalism - is prohibited and you will be held financially responsible.



Fire and security

Open flames indoors are not allowed. Fire Instruction is posted in every room. Read it and make sure you understand the information. Never touch or remove the fire alarm. If you destroy it or sett the alarm off you will be held financially responsible.

IMPORTANT CONTACT INFORMATION

You may need to go in contact with these organizations while your stay.



The Norwegian Directorate of Immigration (UDI)

Web: www.udi.no E-mail: ots@udi.no Phone: +47 - 23351600

Office addresse: Hausmannsgt. 0282,21 Oslo



The National Police Immigration Service (PU)

Web: www.politi.no/politiets_utlendingsenhet E-mail: politiets.utlendingsenhet@politiet.no

Phone: +47 - 22342400

Office addresse: Økernveien 0653,13-11 Oslo

Emergency Police: 112



International Organization for Migration (IOM)

Web: www.iom.no

E-mail: osloreturn@iom.in Phone: +47 - 23105320

Office addresse: Skippergata 0154,33 Oslo



The Immigration Appeals Board (UNE)

Web: www.une.no

E-mail: postmottak@une.no Phone: +47 - 21085000

Office addresse: Stenersgt. 1B/c, 0050 Oslo

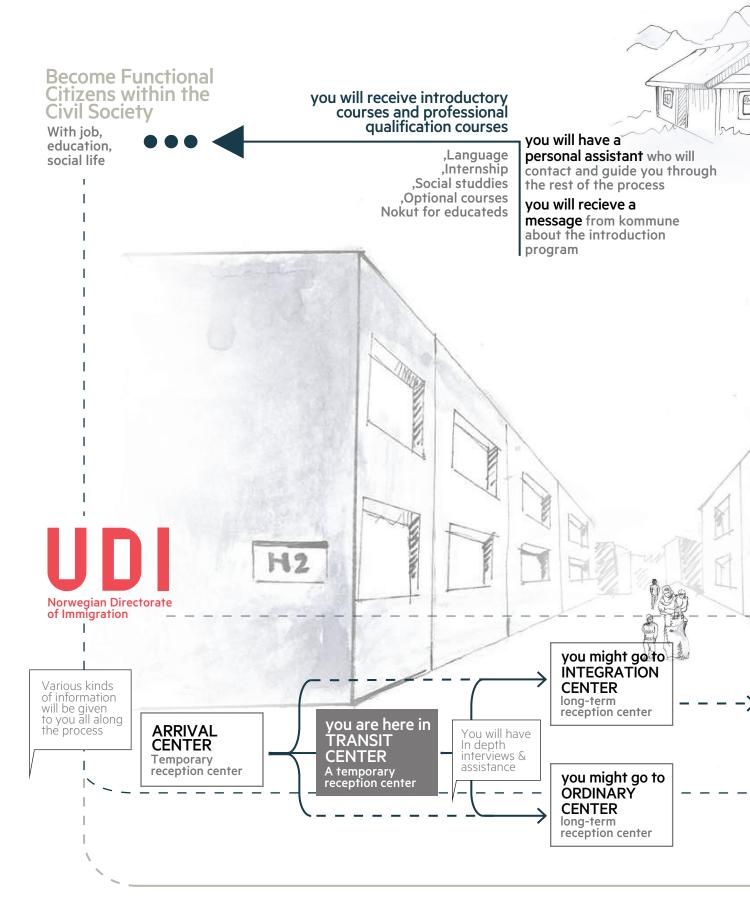


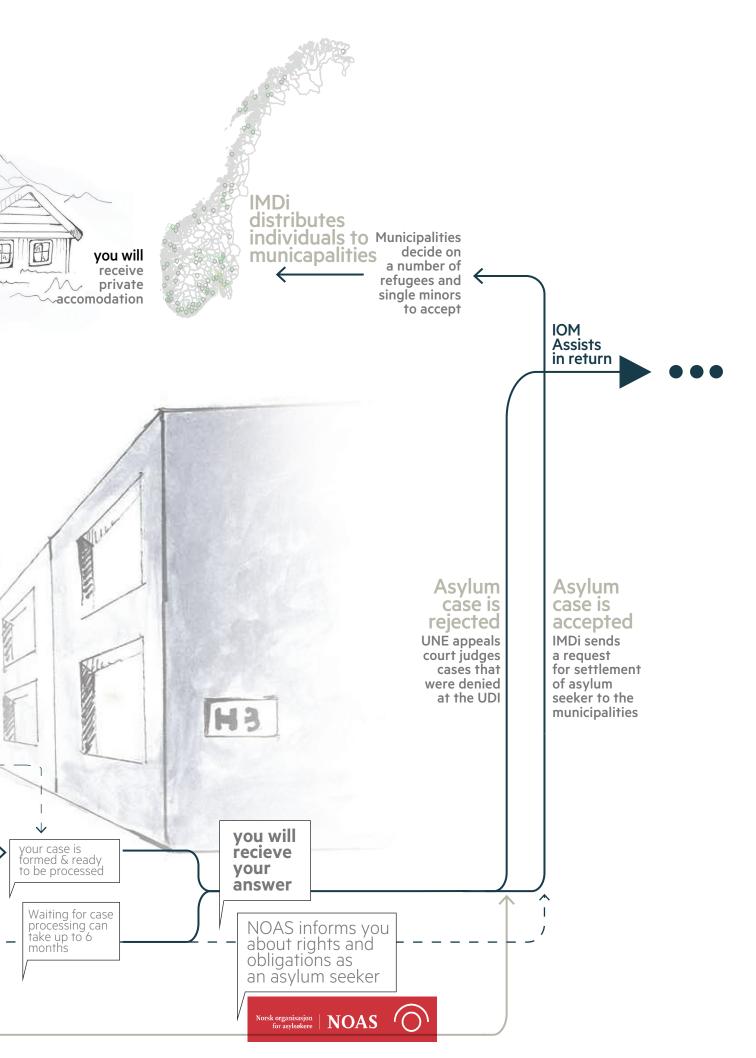
Norwegian Organisation for Asylum Seekers (NOAS)

Web: www.noas.org E-mail: noas@noas.org Phone: +47 - 22365660

Office addresse: Torggata 0183,22 Oslo

YOUR JOURNEY AFTER REFSTAD





Chapter 2 (Activity)

Take out the game folder from the package and start with the instructions. Then refer to the website and app to explore their space and function.

The "@Home Game" Individual and group activity

Follow up

Possibilities and implementation plan

take out the game canvases ...

Chapter 3 (Recommendations)

General info about living in Oslo

Links to learn about Norway Links to learn about Oslo Directions Culture Popular items

General info for you to have fun:)

Links of online communities Links of good movie websites Links of good book websites Links of good music websites Links of good and useful apps

General exercises for you to workout

Visualized exercises and yoga movements

ABOUT NORWAY

What you may need to know and learn about Norway.

The Social Guidebook to Sweden
An Illustrated Introduction
Julien S. Bourrelle







https://www.thesocialguidebook.no/

Website and book to guide foreigners on how to socialize, communicate and connect with Norwegians, Swedes and Danes.



https://www.heartmybackpack.com/norway/

Blog about life and travel in Norway.



https://www.lifeinnorway.net/

Information guide for English speakers living and working in Norway, and for those who want to make the move to Norway.



https://www.visitnorway.com/

The official travel guide to Norway with thousands of local tourism offices and destination marketing organisations.



https://norwegianabc.com/

Free online norwegian language lessons with all the materials you need.



ABOUT OSLO

What you may need to know and learn about Oslo and have a cheap fun around the city.



https://www.visitoslo.com/

All information you need to plan your visit to Oslo.



https://www.oslo.com/v/festivals/

Information about regular events held around Oslo.



https://www.routesnorth.com/

Travel guide covering Sweden, Denmark and Norway based on your budget.



https://www.meetup.com/topics/hiking/no/oslo/

Hiking Meetups happening near Oslo where you can sign up and join.

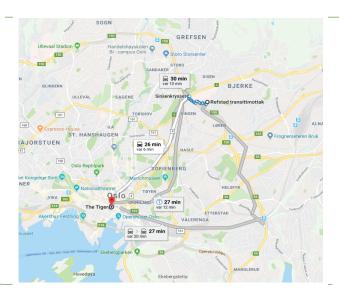


https://outdoorlife.dntoslo.no/

Outdoor life in Oslo with local hiking groups and meetups

DIRECTIONS

How to get to the Oslo city center:



From

Refstad Transitt Mottak

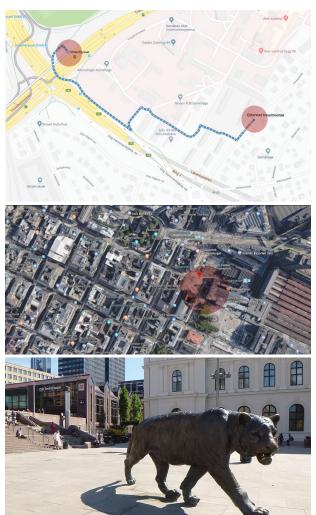
Sinsenveien 76,0586, Oslo

Tell: 20 43 52 21

То

Jernbantorget

Oslo central station



About 10 min , 750 m	
⚠ Be car eful - may contain errors or sections that ar e not suitable for pedestrians	
Go against to the southwest on Sinsenvelen	
→ Turn Right	
Turn left	- 10
\ Weakturn left	1
ገ Turn left	
ገ Turn left	
Sharp turn Right	
1 The destination will be on the right side	
insenkrysset	3:

Go to the other side of the highway through the underground.

Then take the bus no.31 and go 9 stops for 15 mins.

Then you will reach the central station.

You will see the Tiger of Oslo outside.

1	Sinsenkrysset
	In Snaroya 15 min (9 stops) The line is powered by routers Bus
\$	Sinsen T [buss]
}	Carl Berner's place
}	Sofienberg
}	Lakk egata school
}	Heimdalsgata
}	Hausmanns gate
}	Brugata
	Jernbanetorget

This big tiger statue is the symbol of Oslo and as everyone know it, is normally a good place to meet up.

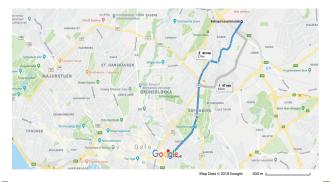
TO BUY FOOD

Grocery stores based on their average prices.









— — — — – cheapest

Grønland

Olafiagangen 0188,1 Oslo Mid-eastern shops with fruits and vegetables plus cheap clothes.

t	1.	Go to the southwest of Sinsenv eien against Ribst onveien Go through 1 roundabout	
r	2.	Turn right to continue on Sinsenv eien	1,1 km
4	3.	Turn left to continue on Sinsenv eien	200 m
Γ*	4.	Turn right to Hasle veien	9 m
4	5.	Turn left to Trondheimsv eien / FV4	120 m
Ģ	6.	At the roundabout take the 3rd exit onto Finnmark gata / Fv161 / Fv4 1 Continue to follow Finnmark gata / Fv161	
r	7.	Turn right towards Tøyengata	850 m
ď	8.	A little to the right to Tøyengata	800 m
Γ*	9.	Turn right to Greenland camp	51 m

average

expensive -

REMA KIMI mini pris 1000 Rimi //

Grocery Stores

They are located all around the city. It showed that the cheapest store on average are these ones.









Grocery & Food Stores

They are located all around the city. These are considered very expensive but available in late hours.

SHOPPING MALLS

Top 5 Places to Budget Shop in Oslo.

10 am - 8pm/Monday to Friday, 10 am - 6 pm on Saturdays, and closed on Sundays The majority of the banks in Oslo stay open until 5 pm.



Byporten Shopping

http://www.byporten.no/

The ewest and most modern shopping center of Oslo which includes over 70 shops and stores.



Oslo City Shopping Center

The largest and most popular spot for bargain shoppers in the city with nearly 90 shops and restaurants combined.



Karl Johans Gate Shopping Area

Situated on the most famous pedestrian street in Oslo. Countless shops along with several restaurants and numerous street entertainers are the primary features of this historical budget shopping venue.



Paleet Shopping Center

Situated in close proximity to Karl Johans gate. Paleet features 13 different restaurants and roughly 45 shops.



Aker Brygge

A shipyard that has been turned into a shopping center.

TRADITIONAL DESSERTS

Popular desserts and sweets in Norway and Scandinavia.



Norwegian Chocolates

Some of the famouse Norwegian chocolate bars in Norway.







Vaffelrøre

In Norway, these are the quintessential snack food. Children sell them by the side of the street, like lemonade. They are served at huts out on the hiking/ski trails together with brown cheese and jam.



Rømmegrøt

After a hearty Norwegian meal, diners indulge in a sweet milk dish called gomme or rømmegrøt, which is a sour cream porridge. For the 17th of May, Norwegians serve Rhubarb, often made into a compote with layers of egg cream.



Berries

Strawberries, bilberries, lingonberries, raspberries and apples are popular and are part of a variety of desserts, and cherries in the parts of the country where those are grown.

POPULAR PRODUCTS

Popular dishes and products in Norway.



Byporten Shopping

it's the most popular bread and normally comes in two varieties Knekkebrod, or grain-pattern rye, and Flatbrod, or thin rye that's hard and dry and cracks easily. But there are also hearty wheat and whole grain varieties.



Gjetost

Jarlsberg cheese that the Norwegians export.

It is a brown goat cheese with an amber color and creamy texture.



Drinks

4.5 percent Norwegian beer and "blande," whihc is a cheap drink made from water and soured whey, are popular. Norway also imports wine which can be pricey.

Point: It is not allowed to drink outside and in the streets.



Breakfast

Popular Norwegian dish for breakfast.



Mid-day snack

Popular Norwegian dish for mid-day.

POPULAR MEALS

Popular dishes and meals in Norway.



Lapskaus

- stew: resembles Irish stew, but mincemeat, sausages or indeed any meat except fresh pork may go into the dish.



Fårikål

- mutton stew: the national dish of Norway. Very simple preparation: cabbage and mutton are layered in a big pot along with black peppercorns, salt (and, in some recipes, wheat flour to thicken the sauce), covered with water and simmered until the meat is very tender. Potatoes on the side.



Syltelabb

It is usually eaten around and before Christmas time, made from boiled, salt-cured pig's trotter. They are traditionally eaten using one's fingers, and served as a snack and sometimes served with beetroot, mustard, and fresh bread or with lefse or flatbread. Historically syltelabb is served with the traditional Norwegian Christmas Ale.



Pinnekjøtt

With swede purée and potatoes, Pinnekjøtt is a main course dinner dish of lamb or mutton ribs, and this dish is largely associated with the celebration of Christmas in Western Norway and is rapidly gaining popularity in other regions as well. Pinnekjøtt is often served with puréed swede (rutabaga) and potatoes, beer and akevitt.



Game

Fish which is poached, smoked, grilled, fried, salted and dried, and cured. Made with salmon filets marinated in a dill mixture and served with piquant mustard sauce.

ONLINE COMMUNITIES

Links you may need to find sources of good music online.



https://www.internations.org/norway-expats

Connect with fellow expats in Norway.

Join exciting events and groups.

Exchange tips about expat life in Norway.



Speak Norsk Oslo

Talk to your Norwegian teacher and work together:)



Where in Oslo

Where in Oslo: https://whereinoslo.com Super Social: https://supersocial.no Meet with awesome people offline.



New to Oslo

A social network and positive resource for sharing anything related to living, working, moving to Oslo, or Norway in general.



Join the fun in Oslo

Experiment the Norwegian lifestyle (gå på tur ?!)

MOVIES

Links you may need to find a good movie online.



https://goodmovieslist.com/

Detailed movie information received from TMDb. Information about TV mini-series received from TVDB.



https://www.streamdor.com/

One of the web's largest catalog of online movies.



https://tv.nrk.no/

Norway's biggest mediahouse with a wide range of content.



https://www.youtube.com/playlist?list=PLDySQNnzfMCqoBxquMEhCOi0GUEB1RbCf

Full length free online movies on youtube



http://www.imdb.com/chart/top

Top movies of all time. IMDb is the most authoritative source for movie, TV, and celebrity content.

BOOKS

Links you may need to find a book to read or listen to.

https://www.goodreads.com/

The world's largest site for readers and book recommendations.

goodreads



https://bookriot.com/28/08/2017/free-books-online/

15 sites where you can read free books online.

Libri Vox

https://librivox.org/

A platform to find audio books and also help with the effort of making all books in the public domain available for free.

HARCHIVE

https://archive.org/

A digital library of Internet sites and other cultural artifacts in digital form with universal Access to All Knowledge.



https://www.academia.edu/

A platform for academics to share research papers and accelerate the world's research.

MUSIC

Links you may need to find sources of good music online.



SoundCloud

Works by users and artists uploading music for you to freely listen to.



Dash Radio

Internet radio with dozens of free stations in lots of different genres.



Google Play

One of the fastest-growing places to listen to free music online.



Jamendo

Free music downloads made available through creative commons licensing.



Free Music Archive

An interactive library of high-quality, legal audio downloads directed by WFMU.

USEFULL APPs

What you may need to have on your phone for your everyday life.



Duolingo

Access to a private tutor to learn new languages and practice everyday.



Yr App - Weather forecast for Norway

Get today's weather as push notification, every morning



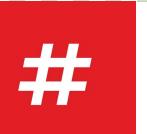
Slack

Professional chat app for businesses and work environments. You can create various channels for tasks or groups of people.



meetup

Meetups happening around you where you can sign up and join.



Ruter App - Transportation in Norway

Buy transportation ticket anywhere and at any time and find your way around the country.

FULL BODY WORKOUT

Workouts that you may like to do sometimes during the week.



Jumping Jacks



50 Squat Jumps







25 Sit ups





25Burpees



25 Leg Raises



25 Tuck Jumps



High Knees





YOGA MORNING ROUTINE

Yoga poses that you may like to do sometimes every morning.















